



Register your new Bosch now:
www.bosch-home.com/welcome



**Washing machine
WAN...**



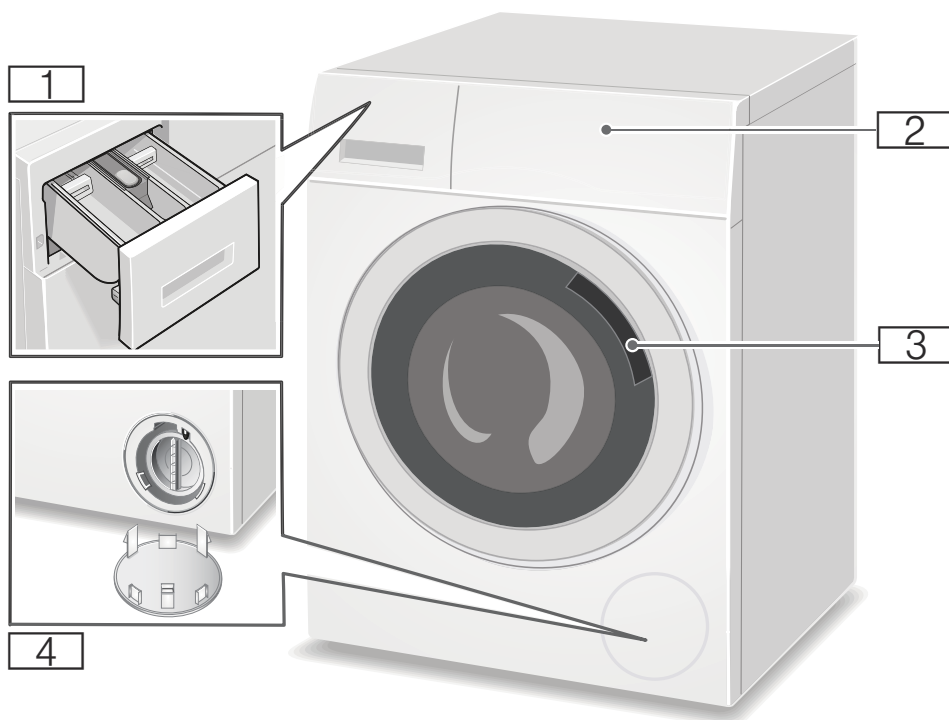
BOSCH

en Instruction Manual and Installation Instructions



Getting to know the appliance

Washing machine



- 1 Detergent drawer
- 2 Operating/display panel
- 3 Loading door with door handle
- 4 Service flap

Control panel

Control panel differs depending on the model



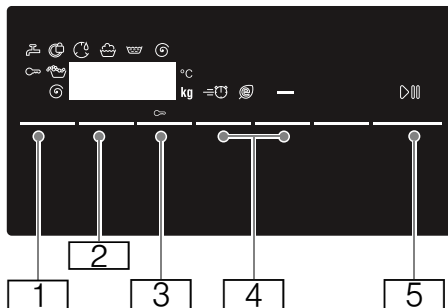
1 Programmes → Supplementary sheet for the operating and installation instructions.

2 Programme selector

3 Display panel for settings and information

Display panel

Note: The tables show possible setting options and information in the display panel; these differ depending on the model.



Button	Display indicator	Description
1	Selectable Temp. °C ---90 °C**	Selectable Temp. °C in °C; -- = cold
2	Selectable rpm ⚙ ---0- 1100** ⚙	Selectable rpm ⚙ in rpm; 0 = no spin cycle, draining only; --- = Rinse Stop
3	Finished in ⌚ e.g. 2:30 1-24 h	Finished in ⌚ Program duration depends on the program selection in h:min (hours:minutes) End of programme ("Ready in" time) after ...h (hours)
4	Additional program settings: → Page 23	Additional program settings: → Page 23
* depending on the model		
** depending on the selected program, settings and model		

Button	Display indicator	Description
		Speed Eco
		Rinse Plus *
		Button for starting a program, Interrupting a program, e.g. to add items of laundry and cancelling a program
* depending on the model		
** depending on the selected program, settings and model		

More information on the display panel

Display indicator	Description
7.5 kg**	Load recommendation
	Program progress:
	Washing
	Rinsing
	Spinning
	Programme end
- - -	Programme end during Rinse Stop
	Washing machine door
	→ "Adding/removing laundry" on page 27
	→ "Faults and what to do about them" on page 33
	Tap
	→ "Faults and what to do about them" on page 33
	Childproof lock
	→ "Childproof lock" on page 26
	→ "Faults and what to do about them" on page 33
* depending on the model	
** depending on the selected program, settings and model	

Display indicator	Description
	Foam detection*
	→ "Starting the programme" on page 26
	→ "Information on the display panel" on page 34
	Indicator lamp for Drum clean programme*
	→ "Information on the display panel" on page 34
	→ "Appliance settings" on page 29
	Fault display
	→ "Information on the display panel" on page 34
	Signal setting
	→ "Appliance settings" on page 29
* depending on the model	
** depending on the selected program, settings and model	

Note: Energy saving mode

In order to save energy, the appliance switches to energy saving mode. The display lighting goes out after a few minutes and the  button flashes. To activate the lighting, press any button. The energy saving mode is not activated if a programme is running.



Laundry

Preparing the laundry

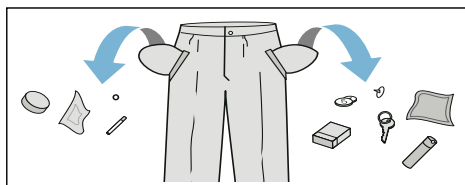
Caution!

Damage to the appliance/fabrics

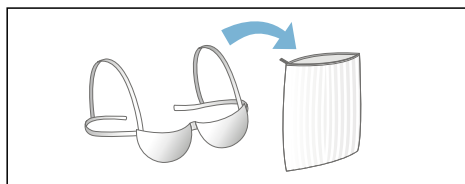
Foreign objects (e.g. coins, paper clips, needles, nails) may damage the laundry or components in the washing machine.

Therefore, note the following tips when preparing your laundry:

- Empty any pockets.



- Check for metal items (paper clips, etc.) and remove them.
- Wash delicates in a laundry bag (tights, underwired bras, etc.).



- Remove curtain fittings or place curtains in a laundry bag.
- Close any zips, button up any cover buttons.
- Brush sand out of pockets and collars.

Sorting laundry

Sort your laundry according to the care instructions and manufacturer's information on the care labels, depending on:

- Type of fabric/fibre
- Colour

Note: Laundry may discolour. Wash white and coloured items separately. Wash new coloured items separately the first time you wash them.

- **Soiling**
Wash laundry with the same level of soiling together.
Some examples of soiling levels:→ "*Saving energy and detergent*" on page 21
 - **Light:** Do not need to pretreat, select the **Speed** * setting if necessary
 - **Normal**
 - **Heavy:** Load less laundry, need to pretreat.
 - **Stains:** Remove/pretreat stains while they are fresh. First dab with soapy water; do not rub. Then wash the items of laundry with the appropriate programme. Stubborn or dried-in stains can sometimes only be removed by washing several times.

- Symbols on the care labels

Note: The numbers in the symbols indicate the maximum washing temperature that may be used.



Suitable for normal washing process;
e.g. **Cottons** programme



A gentle washing process is required;
e.g. **Easy-Care** programme



An especially gentle washing process is required; e.g. **Delicates/Silk** programme



Suitable for washing by hand;
e.g. **Wool** programme



Do not appliance wash.

* depending on the model

Soaking

1. Pour soaking agent/detergent into compartment **II** in accordance with the manufacturer's instructions.
2. Select the desired programme.
3. Press the  button to start the programme.
4. After approx. ten minutes, press the  button to pause the programme.
5. After the desired soaking time, press the  button again to continue or change the programme.

Notes

- Load laundry of the same colour.
- No additional detergent is required; the soaking solution is used for washing.



Detergent

Correct selection of detergent

The care label is crucial to ensure correct detergent selection, temperature and laundry treatment.

- **Standard detergent with optical brighteners**
suitable for heat-resistant white washing made from linen or cotton
Programme: Cottons / cold – max. 90 °C
- **Detergent for colours without bleach or optical brighteners**
suitable for coloured washing made from linen or cotton
Programme: Cottons / cold – max. 60 °C
- **Detergent for colours/delicates without optical brighteners**
suitable for coloured laundry made from easy-care fibres, synthetic fibres
Programme: Easy-Care / cold – max. 60 °C
- **Detergent for delicates**
suitable for delicate, fine fabrics, silk or viscose
Programme: Delicates/Silk / cold – max. 40 °C
- **Detergent for woollens**
suitable for woollen fabrics
Programme: Wool / cold – max. 40 °C

Saving energy and detergent

For light and normal soiling, you can save energy (lower washing temperature) and detergent.

Saving	Soiling/note
	Light No visible dirt or stains. Clothing has taken on some body odour, e.g.: ■ Light summer/sports clothing (worn for a few hours) ■ T-shirts, shirts, blouses (worn for up to one day) ■ Guest bed linen and hand towels (used for one day)
	Normal Visible dirt or a few light stains, e.g.: ■ T-shirts, shirts, blouses (sweat soaked, worn a few times) ■ Towels, bedding (used for up to one week)
	Heavy Dirt and/or stains clearly visible, e.g. tea towels, baby items, work clothing
Reduced temperature and detergent quantity as per the recommended dosage	
Temperature as per the care label and detergent quantity as per the recommended dosage for heavy soiling	

Note: When measuring the amount of all detergents/additives/care products and cleaning agents, please always check the manufacturer's instructions and information.
 → "Measure and add detergent and care products" on page 25

P+ Programme default settings

The programme default settings for all programmes are preset at the factory and are displayed in the display panel after the programme is selected.

You can change the default settings by repeatedly pressing the corresponding buttons until the required settings are displayed in the display panel.

Note: Pressing and holding the button automatically runs through the setting values until the last one. Press the button once more and you will be able to change the setting values again.

The available settings vary depending on the model.

You can find an overview of all settings available for selection in each programme on the supplementary sheet for the operating and installation instructions.

Temp. °C

Depending on what stage the programme is in, you can change the set temperature before and at the beginning of the programme.

Notes

- The maximum temperature that can be set depends on the programme that has been selected.
- The remaining time may be increased or decreased according to the changed temperature values.

rpm

Depending on what stage the programme is in, you can change the spin speed (in rpm; revolutions per minute) before and during the programme.

Setting 0: The rinsing water is drained but there is no final spin. The laundry stays wet inside the drum, e.g. for items that should not be spun.

Setting - -: (Rinse Stop) = no final spin. The laundry stays in the water after the final rinse.

You can select "Rinse Stop" to prevent creasing if the laundry will not be taken out of the washing machine immediately after the program has ended.

To continue/end the program see
→ Page 27

Note: The maximum speed that can be set depends on the model and programme that has been selected.

Finished in

Before starting the programme, you can preselect the programme end ("Ready in" time) in hourly increments (h = hour) up to a maximum of 24 hours.

To do this:

1. Select a programme.
The programme duration is displayed for the selected programme, e.g. **2:30** (hours:minutes).
2. Press the **Finished in**  button repeatedly until the required number of hours is displayed.
3. Press the  button.
The door will be locked.
The selected number of hours (e.g. **8 h**) is shown in the display panel and counts down until the wash programme starts. The duration of the programme is then displayed.

Note: The programme duration is included in the selected "Ready in" time.

During the timer count-down, you can change the preselected number of hours as follows:

1. Press the  button.
2. Use the **Finished in**  button to change the number of hours.
3. Press the  button.

During the timer count-down you can add or remove laundry as required.

Note: The length of the programme is automatically adjusted when the programme is running.

Certain factors can affect the programme length, e.g.:

- Programme settings,
- Detergent dosage (additional rinse cycles if required due to foaming),
- Load size/type of textiles (longer washing for higher load and for textiles which absorb more water),
- Imbalances (e. g. due to fitted sheets) are offset with several start-ups of spin cycles,
- Fluctuations in power supply,
- Water pressure (infeeding speed).

P+ Additional programme settings

The available settings vary depending on the model.

You can find an overview of all settings available for selection in each programme on the supplementary sheet for the operating and installation instructions.

Speed Eco

Button with two possible settings for adapting the selected programme:

- **Speed**
Washing in a shorter time while achieving a washing result that is consistent with, but uses more energy than, the selected programme, without the Speed setting.
- Note:** Do not exceed the maximum load.
- **Eco**
Energy-optimised washing by reducing the temperature and increasing programme duration while achieving a washing result that is consistent with the selected programme, without the Eco setting.

If you press the **Speed Eco** button once, you select the **Speed** setting. If you press the button again, the **Eco** setting is activated. The respective symbol is shown in the display when the setting is activated. If you press the button again, no setting is activated.

Rinse Plus

Setting depending on the model

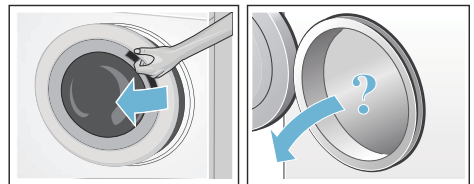
Increased water level and additional rinse cycle; extended washing time. For areas with very soft water or for further enhancing the spin result.

Operating the appliance

Preparing the washing machine

Notes

- The washing machine **must be correctly installed and connected**.
→ "Positioning and connecting" on page 10
 - Before washing for the first time, run a wash cycle without laundry.
→ "Before washing for the first time" on page 15
1. Connect the mains plug.
 2. Turn on the water tap.
 3. Open the door.
 4. Check that the drum is completely drained. Drain if necessary.



Select programme/switch on the appliance

Note: If you have activated the childproof lock, you must first deactivate it before you can set a programme.
→ "Childproof lock" on page 26

Use the programme selector to select the required programme. The programme selector can be rotated in either direction.

The appliance is switched on.

The **programme default settings** for the selected programme appear in the display panel:

- The maximum load and the duration of the programme (alternately)

Note: The maximum load appears only when the door is opened.

Change the programme default settings

You can use the default settings or change them.

To do this, repeatedly select the corresponding button until the required setting is displayed.

The settings are activated without needing to be confirmed.

They are not saved when the appliance is switched off.

→ "Programme default settings" on page 21

Overview of programmes → Supplementary sheet for the operating and installation instructions.

Select additional programme settings

By selecting additional settings, you can better adapt the washing process to your items of laundry.

The settings can be selected or deselected depending on the programme progress.

The indicator lamp for the button lights up if a setting is active.

The settings are not saved when the appliance is switched off.

→ "Additional programme settings" on page 23

Overview of programmes → Supplementary sheet for the operating and installation instructions.

Placing laundry into the drum

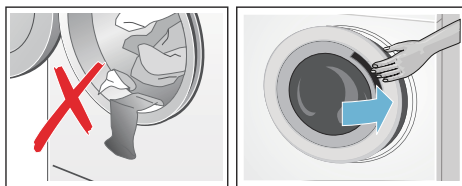


Warning Risk of death!

Items of laundry pretreated with cleaning agents that contain solvents, e.g. stain remover/cleaning solvent, may cause an explosion after being loaded into the washing machine. Hand-rinse items of laundry thoroughly beforehand.

Notes

- Mix items of laundry of varying sizes. Laundry items of different sizes distribute themselves better during the spin cycle. Individual items of laundry may lead to imbalances.
 - Observe the specified maximum load. Overfilling has a negative impact on the washing result and promotes creasing.
1. Place presorted items of laundry unfolded in the washing drum.
 2. Make sure that no items of laundry are trapped between the washing machine door and the rubber seal, and close the door.



The  button indicator lamp flashes to indicate that the washing programme can be started. It is possible to change the settings.

→ "Programme default settings" on page 21

→ "Additional programme settings" on page 23

Measure and add detergent and care products

Caution!

Damage to the appliance

Cleaning agents and agents for pre-treating laundry (e.g. stain removers, prewash sprays, etc.) may cause damage if they come into contact with the surfaces of the washing machine. Do not allow these agents to come into contact with the surfaces of the washing machine. If necessary, immediately wipe away spray residue and other residues/droplets with a damp cloth.

Dosing

Dose the detergents and care products according to:

- Water hardness (ask your water supply company)
- The manufacturer's instructions on the packaging
- The amount of laundry
- Soiling

Filling



Warning

Eye/skin irritation!

Detergents and care products may spray out if the detergent drawer is opened while the machine is in operation.

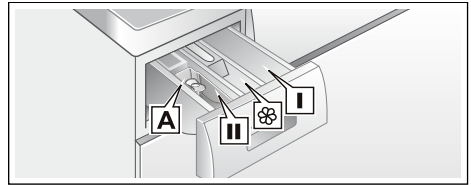
Open the drawer carefully.

Rinse eyes/skin thoroughly if they come into contact with detergents or care products.

If accidentally swallowed, seek medical advice.

Note: Dilute viscous fabric softener and fabric conditioner with a little water. This prevents blockages in the washing machine's piping.

Pour the detergent and care products into the appropriate compartments:



Measuring aid **A*** For liquid detergent

Compartment **II** Detergent for the main wash, water softener, bleach, stain remover

Compartment **⊗** Fabric softener, liquid starch;

do not exceed **max.**

Compartment **I** Clothing disinfectant

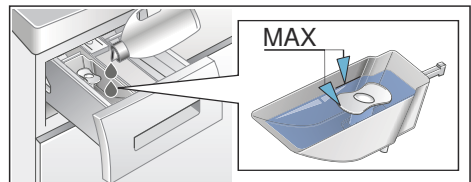
* depending on the model

1. Pull out the detergent drawer as far as possible.
2. Add detergent and/or care products.
3. Close the detergent drawer.

Measuring aid* for liquid detergent

Position the measuring aid for dosing the correct amount of liquid detergent:

1. Pull out the detergent drawer. Insert the measuring aid into compartment II for main wash.
2. Pour liquid detergent into measuring aid and do not exceed the maximum mark.
3. Reinsert the drawer.



Note: Do not use the measuring aid for gel detergents and washing powder, or for programmes with prewash or when the "Ready in" time is selected.

* depending on the model

For models without a measuring aid, pour the liquid detergent into the appropriate dispenser and place it in the drum.

Starting the programme

Press the  button. The indicator lamp lights up and the programme starts.

The display panel shows the "Ready in" time while the programme is running or the programme duration and the programme progress symbols once the wash cycle has started.

→ "Display panel" on page 17

Foam detection

If you use too much detergent, too much foam may be formed during the wash cycle. The symbol  * lights up. Foam may be also leaking out from the detergent drawer. In order to remove the foam, the appliance automatically activates additional rinse cycles. This extends programme duration.

You can also remove the foam yourself. Mix one tablespoon of fabric softener with 1/2 litre of water and pour it into compartment **II**. This solution is not suitable for outdoor clothing, sportswear or items stuffed with down.

Note: To prevent the machine from forming too much foam, add less detergent to the next wash cycle with the same load.

Childproof lock

(∞ 3 sec.)

You can lock the washing machine to prevent the functions you have set from being changed inadvertently.

To **activate/deactivate**, press and hold the **rpm**  and **Finished in**  buttons at the same time for approx. three seconds. The ∞ symbol appears in the display panel.

- ∞ lights up: The childproof lock is active.
- ∞ flashes: The childproof lock is active and the programme selector has been adjusted. If you reset the programme selector to the initial programme, the symbol lights up again.

Notes

- If the appliance is switched off while the programme is running and childproof lock is activated, the programme continues when the appliance is switched back on.
- To remove the laundry at the end of the programme, deactivate the childproof lock.
- The childproof lock remains active, even once the washing machine has been switched off.

* depending on the model

Adding/removing laundry

After starting the programme, you can add or remove laundry as required.

Press the ▷ button to pause the programme. The ▷ button indicator lamp flashes and the machine checks whether it is possible to add or remove laundry.

- If the  symbol disappears in the display panel, the washing machine door is unlocked. You can add or remove laundry.

Notes

- Do not leave the door open for too long when adding/removing laundry as water from the laundry may leak out.
- The load display is not active during reloading.

Press the ▷ button to continue the programme.

- If the  symbol lights up in the display panel, it is not possible to add or remove laundry.

Note: For safety reasons, the door remains locked when the water level or temperature is high, or while the drum is turning.

Changing the programme

If you have started the wrong programme by mistake, you can change it as follows:

1. Press the ▷ button.
2. Select another programme.
3. Press the ▷ button. The new programme starts from the beginning.

Cancelling the programme

For programmes at high temperature:

1. Press the ▷ button.
2. To cool down laundry: Select **Rinse**.
3. Press the ▷ button.

For programmes at low temperature:

1. Press the ▷ button.
2. Select **Spin**.
3. Press the ▷ button.

Programme end during Rinse Stop

- - appears in the display panel and the indicator lamp of the ▷ button flashes.

Continue the programme by:

- Pressing the ▷ button (the laundry will be spun with the default spin speed setting*) or
- Selecting a spin speed or setting the programme selector to **Spin** and then pressing the ▷ button.

Programme end

End appears in the display panel and the indicator lamp of the ▷ button is off.

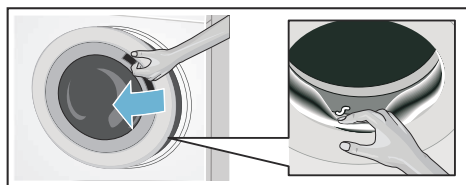
* depending on the chosen programme → Overview of programmes on supplementary sheet for the operating and installation instructions

Removing laundry/switching off the appliance

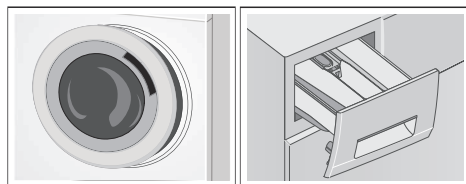
1. Turn the program selector to off position. The appliance is switched off.
2. Turn off the tap. Disconnect the mains cable.
3. Open the door and remove the laundry.

Notes

- Always wait until the program ends, as the appliance could still be locked.
- If the display panel goes off at the end of a program, the energy-saving mode is active. Press any button to activate the panel.
- Do not leave any items of laundry in the drum. They may shrink in the next wash or discolour another item.
- Remove any foreign objects from the drum and the rubber seal – risk of rusting.
- Wipe the rubber seal dry.



- Leave the door and detergent drawer open so that any residual water can evaporate.



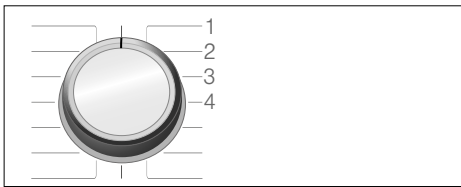


Appliance settings

You can change the following settings:

- The volume of the information signals (e.g. at the end of the programme) and/or
- The volume of the button signals and/or
- Switch on or off the drum clean reminder*.

In order to change these settings you will need to activate the setting mode.



1/2/3/4... positions on the programme selector

Activating the setting mode

1. Turn the programme selector to position 1. The washing machine is switched on.
2. Press the  button and, at the same time, turn the programme selector clockwise to position 2. Release the button.

The setting mode is activated and the preset volume for the information signals appears in the display panel (e.g. at the end of the programme).

Changing the volume

- To change the volume of the **information signals**, use the **Finished in**  button while the programme selector remains at position 2.
- To change the volume of the **button signals**, rotate the programme selector to position 3. Use the **Finished in**  button again to change the volume.

* depending on the model



0 = off, 1 = quiet,
2 = medium, 3 = loud,
4 = very loud

Switching on or off the drum clean reminder**

To switch on/off the drum clean reminder, rotate the programme selector to position 4. Use the **Finished in**  button to switch the reminder on or off.



If the setting is activated, an acoustic signal is heard.

Exiting setting mode

You can now end the process and set the programme selector to the off position. The settings are saved.

** depending on the model



Cleaning and maintenance



Warning

Risk of death!

There is a risk of electric shock if you touch live components. Switch off the appliance and disconnect the mains plug.



Warning

Risk of poisoning!

Toxic vapours can be produced by cleaning agents that contain solvents, e.g. cleaning solvent. Do not use cleaning agents that contain solvents.

Caution!

Damage to the appliance

Cleaning agents that contain solvents, e.g. cleaning solvent, can damage surfaces and components in the machine.

Do not use cleaning agents that contain solvents.

Prevent detergent residue from building up and odours from forming by following these instructions:

Notes

- Ensure the room in which the washing machine is set up is well ventilated.
- Leave the door and detergent drawer open slightly when the washing machine is not in use.
- Occasionally run a wash using the **Cottons 60 °C** programme with washing powder.

Machine housing/control panel

- Wipe the housing and the control panel with a soft, damp cloth.
- Remove the detergent residue immediately.
- Do not clean with a water jet.

Drum

Use chlorine-free cleaning agents, do not use steel wool.

If there are odours in the washing machine, or to clean the drum, run the

Drum clean 90 °C programme or **Cottons 90 °C** programme *without laundry.

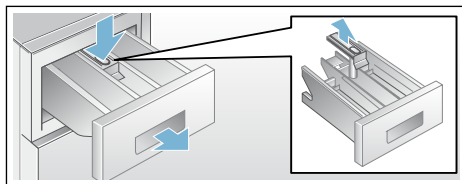
Descaling

Descaling should not be necessary if the detergent is measured out correctly. However, if it is required, follow the manufacturer's instructions for the descaling agent. Suitable descalers can be obtained via our website or from our after-sales service. → Page 36

Detergent drawer and housing

If the washing machine contains detergent or fabric softener residues:

1. Pull out the detergent drawer. Press down the insert and fully remove the drawer.
2. To remove the insert: Push the insert upwards from below with your finger.



* depending on the model

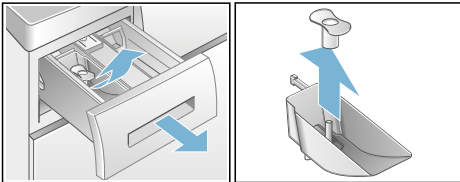
3. Clean the detergent dispenser tray and insert with water and a brush, and dry it. Clean the inside of the housing as well.
4. Fit the insert and lock it in place (push the cylinder onto the guide pin).
5. Push in the detergent drawer.

Note: Leave the detergent drawer open so that any residual water can evaporate.

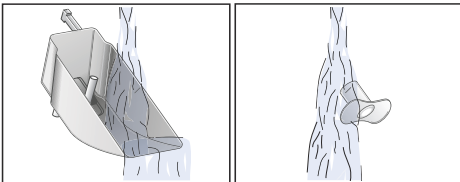
Cleaning the measuring aid* for liquid detergent

If it contains liquid detergent residue:

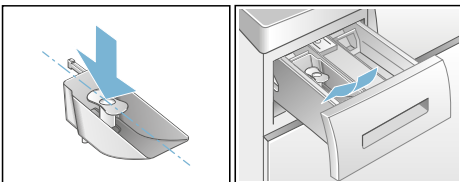
1. Hold the measuring aid, pull the cover upward and disconnect them.



2. Clean the measuring aid and cover with water and brush.



3. Install the cover back to the measuring aid. Pay attention to the assemble mark, and press the cover until click sounds.



* depending on the model

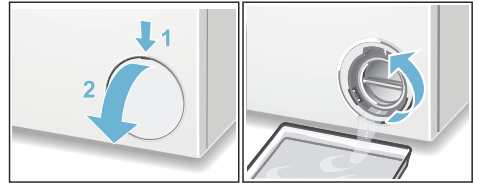
Detergent solution pump blocked

Note: Turn the tap off to prevent more water from flowing in and to ensure that it is drained via the pump.

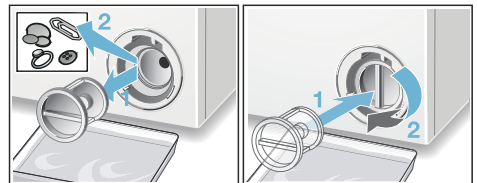
Warning **Risk of scalding!**

Washing water is hot when washing at high temperatures. You may be scalded if you touch the hot washing water. Allow the washing water to cool down.

1. Pull out the mains plug.
2. Open and remove the maintenance cover.



3. Carefully unscrew the pump cover - do not remove it completely. Let the water drain into a shallow container. Repeat the operation until there is no water left.
4. Remove the pump cover. Remove foreign material/fluff from inside the pump. Clean the interior, pump cover thread and pump housing (the fan impeller in the detergent-solution pump must be able to rotate).

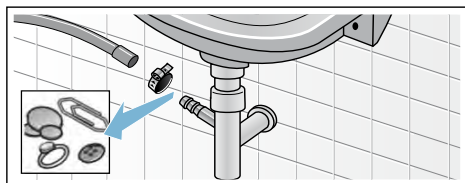


5. Refit the pump cover, ensuring it fits tightly. Handle should be vertical.
6. Insert the maintenance cover and close it.

Note: To prevent unused detergent from flowing into the outlet during the next wash: Pour 1 litre of water into dispenser **II** and start the **Spin** programme.

The drain hose at the siphon is blocked

1. Switch off the appliance. Disconnect the mains plug.
2. Loosen the hose clamp. Carefully remove the drain hose; residual water may leak out.
3. Clean the drain hose and siphon connecting piece.

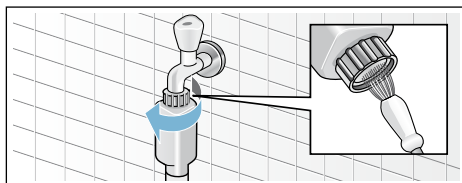


4. Reattach the drain hose and secure the connection using the hose clamp.

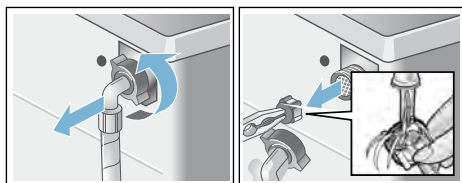
Filter in the water supply is blocked

First, reduce the water pressure in the supply hose:

1. Turn off the tap.
2. Select any program (except Spin).
3. Press the  button. Allow the program to run for approximately 40 seconds.
4. Turn the program selector to off position. Pull out the mains plug.
5. Clean the filter on the tap: Disconnect the hose from the tap. Clean the filter with a small brush.



6. Remove the hose from the rear of the appliance. Use pliers to remove the filter and then clean it.



7. Insert the filter, connect the hose and check for leaks.

Faults and what to do about them

Emergency release

e.g. in the event of a power outage

Note: The programme will continue running when the power supply has been restored.

Warning

Risk of scalding!

When you are washing at high temperatures, there is a risk of scalding if you come into contact with detergent solution and laundry. If possible, leave it to cool down.

Warning

Risk of injury!

You may injure your hands if you reach into the drum while it is turning. Do not reach into the drum when it is turning. Wait until the drum has stopped turning.

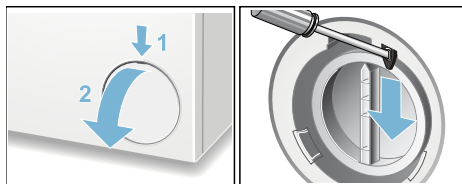
Caution!

Water damage

Any escaping water may cause water damage. Do not open the washing machine door if water can be seen through the glass.

If the laundry has to be removed, the washing machine door can be opened as follows:

1. Pull out the mains plug.
2. Open and remove the service flap.
3. Insert the cross-head screwdriver into the emergency release. Pull it downwards to the end (not less than 1cm).



4. Release it.
5. The washing machine door can now be opened.

Information on the display panel

Display	Cause/remedy
 lights up	■ The temperature is too high. Wait until the temperature drops. ■ The water level is too high. It is not possible to add laundry. Run the Spin programme to reduce the water level, if necessary.
 flashes	■ Laundry may be caught. Open and close the door again and press the  button. ■ If necessary, push the door closed or remove some laundry and then push it closed again. ■ If necessary, switch the appliance off and on again; set the programme and make your individual settings; start the programme.
 lights up	The water pressure is too low.
 flashes	■ Turn on the cold water tap fully, ■ Supply hose kinked/trapped, ■ Clean the filter. → Page 32
E : 18	■ The drain pump is blocked. Clean the drain pump. → Page 31 ■ The drain hose/drain pipe is blocked. Clean the drain hose at the siphon. → Page 32
E : 32	Alternating display with End when programme is finished, indicating the laundry inside are unbalanced. The washing machines' unbalanced load detection system can not adjust the imbalance. To protect the mechanical systems, the machine will not achieve the highest spin speed, and the laundry can not be spinned completely. Please wash small and large items of laundry together.
	The childproof lock is activated – deactivate it.
 * lights up	Too much foam has been detected and an additional wash cycle has been activated. Add less detergent to the next washing cycle with the same load.
The indicator light  for the Drum clean programme* flashes	Run the Drum clean programme or a 60 °C programme to clean and care for the drum and the outer tub. Notes ■ Run the programme without laundry. ■ Switching the information signal on/off → Page 29
Other displays	Switch off the appliance, wait for five seconds and then switch it on again. If the display appears again, call the after-sales service. → Page 36
* depending on the model	

Faults and what to do about them

Faults	Cause/Remedy
Water is leaking from the appliance.	■ Attach the drain hose correctly or replace it. ■ Tighten the screw connection of the supply hose.
The machine is not filling with water.	■ Have you pressed the  button? ■ Is the tap turned on?
Detergent is not being dispensed.	■ Could the filter be clogged? Clean the filter. → <i>Page 32</i> ■ Is the supply hose kinked or trapped? ■ Is there water in the drum?
The door cannot be opened.	■ The programme does not end normally. Select any programme. ■ Is - - selected (Rinse Stop = no final spin)? ■ Can the door only be opened by the emergency release? → <i>Page 33</i>
The program will not start.	■ Have you pressed the  or Finished in  button? ■ Is the door closed correctly? ■ Is the  childproof lock activated? Deactivate.
The additional function could not be activated for the selected programme.	Can the additional option be selected? Overview of programmes → Supplementary sheet for the operating and installation instructions.
The water is not draining.	■ Is - - - selected (Rinse Stop = no final spin)? ■ Clean the drain pump. → <i>Page 31</i> ■ Clean the drain pipe and/or the drain hose. → <i>Page 32</i>
Water is not visible in the drum.	Not a fault – the water is below the visible area.
The spin result is not satisfactory. Laundry is wet/too damp.	■ Not a fault – the unbalanced load detection system has interrupted the spin cycle because the laundry is unevenly distributed. Distribute small and large items of laundry evenly in the drum. ■ Less Ironing * selected? ■ Is the selected speed too low?
The spin cycle runs several times.	Not a fault – the unbalanced load detection system is adjusting an imbalance.
The programme duration changes during the wash cycle.	■ Not a fault – the unbalanced load detection system is adjusting an imbalance by repeatedly distributing the laundry. ■ Not a fault – the foam detection is system active – a rinse cycle has been switched on.
Residual water in the compartment  .	Remove the insert. Clean detergent drawer and re-insert → <i>Page 30</i>
Residual detergent in the detergent dispenser	■ Detergent is damp or lumpy, clean the detergent dispenser. ■ Use the dosing aid for liquid detergent.
* depending on the model	

Faults	Cause/Remedy
The  * symbol lights up in the display panel. Foam may also be leaking from the detergent drawer.	Have you used too much detergent? Mix one tablespoon of fabric softener with 1/2 litre of water and pour it into compartment II (not suitable for outdoor clothing, sportswear or items stuffed with down). Use less detergent in the next wash cycle.
Loud noises, vibrations and machine "movement" during the spin cycle.	■ Is the appliance aligned? Align the appliance. → <i>Page 14</i> ■ Have the transport bolts been removed? Remove the transport bolts. → <i>Page 11</i>
The display panel/indicator lights do not work while the appliance is running.	■ Has there been a power failure? ■ Have the fuses blown? Reset/replace the fuses. ■ If the fault occurs repeatedly, call customer services. → <i>Page 36</i>
There is detergent residue on the laundry.	■ Some phosphate-free detergents contain water-insoluble residue. ■ Select Rinse or brush the laundry after washing.
If you cannot rectify a fault yourself (after switching the machine off and on again) or a repair is required: ■ Switch off the appliance and pull out the mains plug. ■ Turn off the tap and call customer services. → <i>Page 36</i>	
* depending on the model	

After-sales service

If you cannot rectify a fault yourself, please contact our after-sales service. We will always find an appropriate solution to avoid unnecessary visits by engineers.

Please provide the after-sales service with the product number (E no.) and the production number (FD) of the appliance.

E-Nr. _____

FD _____

E no. Product number
FD Production number

You can find this information:

- On the inside of the loading door

- On the back of the appliance

Trust the expertise of the manufacturer. Contact us. By doing so, you can be sure that the repairs are carried out by trained service personnel using genuine spare parts.



Beratung und Reparaturauftrag bei Störungen

D 089 69 339 339
A 0810 550 511
CH 0848 840 040

Die Kontaktdaten aller Länder finden Sie im beiliegenden Kundendienst-Verzeichnis.

Robert Bosch Hausgeräte GmbH
Carl-Wery-Straße 34
81739 München, GERMANY



9001218505 (9607)